



Symptom Atlas — Terms of Service

Phrax Inc. · Effective: September 1, 2026 · Jurisdiction: Ontario, Canada



Terms of Service

Symptom Atlas

Developed and operated by Phrax Inc.

Effective Date: September 1, 2026

Jurisdiction: Ontario, Canada

⚠ IMPORTANT: This application is not a medical device and does not provide medical advice, diagnosis, or treatment. It is a personal symptom-tracking tool only. Always consult a qualified healthcare professional for any medical concerns.



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1. Introduction and Acceptance

These Terms of Service ("Terms") constitute a legally binding agreement between you ("User") and Phrax Inc. ("Phrax Inc.," "we," "us," or "our"), the developer and operator of the Symptom Atlas mobile application ("the App").

By downloading, installing, or using the App, you confirm that you have read, understood, and agree to be bound by these Terms. If you do not agree to these Terms, you must not use the App.

These Terms are governed by the laws of the Province of Ontario and the applicable federal laws of Canada. Any disputes shall be subject to the exclusive jurisdiction of the courts of Ontario, Canada.

2. Description of the App

Symptom Atlas is a personal health tracking application that allows users to log, monitor, and review symptoms across multiple body systems. The App is designed for personal informational use only.

2.1 — What the App Does

- Allows users to log symptoms with severity ratings (1–10) and optional notes
- Organizes symptoms by body system: General, Physical Pain, Mental Health, Cardiovascular, Digestive, Women's Health, Respiratory, Skin, Sleep, and Neurological
- Provides visual charts and trends based on logged entries
- Generates PDF reports of symptom history for personal use
- Stores all data locally on the user's device

2.2 — What the App Does Not Do

- The App does not diagnose, treat, cure, or prevent any medical condition or disease
- The App does not provide medical advice of any kind
- The App does not connect to any medical system, healthcare provider, or external server
- The App does not replace professional medical care, consultation, or treatment
- The App does not monitor vital signs or provide real-time health alerts

3. Medical Disclaimer and Not-a-Medical-Device Notice

⚠ IMPORTANT: Symptom Atlas is NOT a medical device. It has not been evaluated, cleared, or approved by Health Canada, the U.S. Food and Drug Administration (FDA), or any other regulatory authority as a medical device or medical software.

The information and data generated by the App are for personal informational purposes only and do not constitute medical advice. Always seek the advice of a qualified healthcare provider regarding any medical condition or symptom.



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In a medical emergency, call 911 or your local emergency number immediately. Do not rely on this App in any emergency situation.

4. Data Storage and Privacy

4.1 — Local Storage Only

All data you enter is stored exclusively on your device. Phrax Inc. does not collect, transmit, receive, or store any of your personal or health data on any server.

4.2 — No Account Required

The App does not require you to create an account or provide any personal information. No registration, login, or email address is required.

4.3 — Data Responsibility

Because all data is stored locally, you are solely responsible for backing up your data, securing your device, and managing deletion. If you uninstall the App or lose your device, your data may be permanently lost. Phrax Inc. has no ability to recover it.

4.4 — PDF Exports

PDF reports are generated on your device and shared using your device's native share sheet. Phrax Inc. does not receive or store exported files.

5. Permitted Use

You may use the App for personal, non-commercial symptom tracking. You agree not to:

- Use the App for any unlawful purpose
- Attempt to reverse engineer, decompile, or disassemble the App
- Use the App as a substitute for professional medical advice, diagnosis, or treatment
- Redistribute, sell, or sublicense the App or any portion of it
- Represent to any third party that the App provides medical advice or clinical assessments

6. Intellectual Property

The App, including its design, code, branding, and logo, is the exclusive intellectual property of Phrax Inc. and protected by applicable law. You are granted a limited, non-exclusive, revocable licence to use the App for personal use only.

The name "Symptom Atlas," the name "Phrax Inc.," and the Phrax Inc. logo are proprietary to Phrax Inc. You may not use them without prior written permission.



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7. Disclaimers of Warranty

The App is provided "as is" without warranty of any kind. Phrax Inc. disclaims all warranties including warranties of merchantability, fitness for a particular purpose, that the App will be error-free, uninterrupted, or free of harmful components, or that information generated by the App will be accurate or complete.

8. Limitation of Liability

To the maximum extent permitted by the laws of Ontario and Canada, Phrax Inc. shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of the App, including loss of data, decisions made based on App information, or any delay in seeking medical care.

In no event shall Phrax Inc.'s total liability to you exceed the amount you paid for the App in the twelve (12) months preceding the claim.

9. Indemnification

You agree to indemnify, defend, and hold harmless Phrax Inc. and its officers, directors, employees, and agents from any claims, liabilities, damages, losses, and expenses arising out of your use of the App or your violation of these Terms.

10. Changes to These Terms

Phrax Inc. reserves the right to modify these Terms at any time. We will update the effective date and provide notice where reasonably practicable. Continued use of the App after changes are posted constitutes your acceptance of the revised Terms.

11. Termination

You may stop using the App at any time by uninstalling it. Phrax Inc. reserves the right to discontinue the App or any of its features at any time without notice. Phrax Inc. has no obligation to preserve any data after termination.

12. Governing Law and Dispute Resolution



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These Terms shall be governed by the laws of the Province of Ontario and the applicable federal laws of Canada. Any dispute shall be resolved by the courts of Ontario, Canada.

13. Severability

If any provision of these Terms is found unenforceable, it will be modified to the minimum extent necessary or severed, and the remaining provisions will continue in full force and effect.

14. Contact Information

If you have any questions about these Terms, please contact Phrax Inc. at:

Phrax Inc. Ontario, Canada Email: admin@phraxtech.ca Website: phrax.ca

These Terms were last updated on September 1, 2026.